

Claims form

Date of claim:

Your data:

First name and surname:.....

Address:

Phone No. for questions:

E-mail-address:

- Save and back up your data as we need to reset the device in any case
- If your battery is causing problems, please do not reset your device yourself.
The device must contain data so that we can make a diagnosis
- Deactivate "Find My iPhone"
(Deactivate Settings/iCloud/Find My iPhone)
- Remove the lock code or attach it as well (please record lock pattern)
- Remove the SIM card and keep it with you
- Send us the device including all accessories
- Please describe the problem in detail on page 2**
- Please send the device to: Moreco, c/o Ingram Micro Services GmbH
Am Sophienhof 8-10
24941 Flensburg
Germany

Terms and Conditions of moreco GmbH

Please note that we unfortunately have to reject a warranty in the following cases:

- improper use or repair / opening of products by third parties
- use of incompatible accessories (e.g. charging cable or adapter)
- moisture, fall and impact damage
- use of cut or stamped SIM cards
- If a device is bent, then automatically voids any warranty

Please confirm here that you have filled in all the details truthfully:

Signature:

